



| IFS Softeon

Softeon WMS LABOR MANAGEMENT FEATURES



Challenge

Poor productivity can quickly drain profits. Ineffective task assignment causes reduced efficiency and wasted time, reducing overall labor efficiency. Labor in the warehouse requires measuring against standards to manage, improve, and optimize workforce productivity.

Solution

Softeon's labor management capabilities track and report on tasks from receiving to value added services to enable your team to more effectively manage your workforce. Real-time visibility into performance data allows you to expertly manage labor within the warehouse. The solution gives management activity-based tracking of resources to identify bottlenecks, unproductive hours employees, in need of additional coaching, and opportunities for improved productivity.

“ When Softeon and our team work together we are able to reduce a lot of those steps and help get that product out the door faster and satisfy our customers. ”



Chance Knight,
Senior Business Systems Analyst



Softeon WMS for Labor Management

The labor management features come included with Softeon WMS. The solution is a sophisticated warehouse workforce optimization solution designed to provide comprehensive insights into labor resource utilization. By enabling granular task and user group definitions, the system allows managers to track and allocate labor resources with unprecedented precision, offering real-time visibility into warehouse activities and enabling detailed performance benchmarking against predefined productivity expectations.

The software distinguishes itself through its robust reporting capabilities, measuring both direct and indirect labor activities across different warehouse departments. It interfaces seamlessly with time tracking systems and generates actionable recommendations for labor leveling, empowering management to optimize workforce distribution, improve operational efficiency, and make data-driven decisions about human resource allocation. By providing detailed reports on available labor resources, productivity metrics, and expected task completion times, Softeon transforms workforce management from a reactive to a proactive strategic function.

Key Capabilities

- Labor tracking including granular task and activity definition
- Define reasonable expectancies for different task types and user groups
- Measure actual task times against expected standards to gauge productivity
- Report on labor from the task, employee, and facility levels both in real-time and with hindsight
- Real-time productivity tracking and staffing recommendations

Features

- Granular task and user group definition
- Labor allocation and tracking
- Real-time activity visibility
- Comparison to reasonable expectations to benchmark labor productivity
- Interface to time tracking
- Measure indirect activities
- Report on available labor resources, productivity, and expected completion by warehouse department
- Recommendations for leveling labor across different warehouse departments

Benefits

- Gain control of labor and productivity
- Improve visibility
- Optimize performance
- Minimize execution variability
- Increase productivity
- Reduce costs



About IFS Softeon

IFS Softeon is a WMS provider focused exclusively on optimizing warehouse and fulfillment operations. For over two decades now, we have been helping our customers succeed. Investing in R&D enables us to develop software to solve the most complex warehouse challenges. Softeon is laser-focused on customer results, with a 100% track record of deployment success. We believe warehouse leaders shouldn't have to settle for a one size fits all approach to technology.

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