



## PULSE

### REAL-TIME WMS VISIBILITY, DELIVERED INSTANTLY

Your warehouse activity —  
streamed like a live operational feed.



### Overview

Pulse is Softeon's real-time event notification platform, designed to give operations leaders instant visibility into what's happening across their warehouse network. Whether you manage one facility or oversee multiple sites, Pulse delivers WMS events in a clear, consumable format, so you're never more than a glance away from knowing what matters.

Pulse is a lightweight operational awareness tool that transforms WMS events into a chronological, mobile-friendly activity feed. Think of it as a **read-only operational timeline** that surfaces key warehouse events, alerts, and milestones in real time.

Events from WMS, WES, automation, or custom processes flow into Pulse through a simple API. Pulse then organizes, tags, and renders them as easy-to-read visual "cards" that users can follow, filter, and drill into, all without logging into the WMS.

For leaders who need constant awareness, Pulse becomes your quick-check operational heartbeat.

### Benefits

Pulse keeps your team connected to the warehouse, even when they're not on the floor.

#### Instant visibility:

Track critical events, alerts, and operational updates as they happen.



#### Role-based focus:

Follow the bots (event channels) relevant to your function — shipping, receiving, labor, inventory, IT, automation, and more. issue) for rapid scanning.



#### Smart visual cards:

Events are presented as clean, color-coded cards (green = good, orange = warning, red = issue) for rapid scanning.



#### Search and drill-downs:

Use hashtags and metadata to dive into specific trailers, orders, waves, equipment, or processes.



#### Zero disruption:

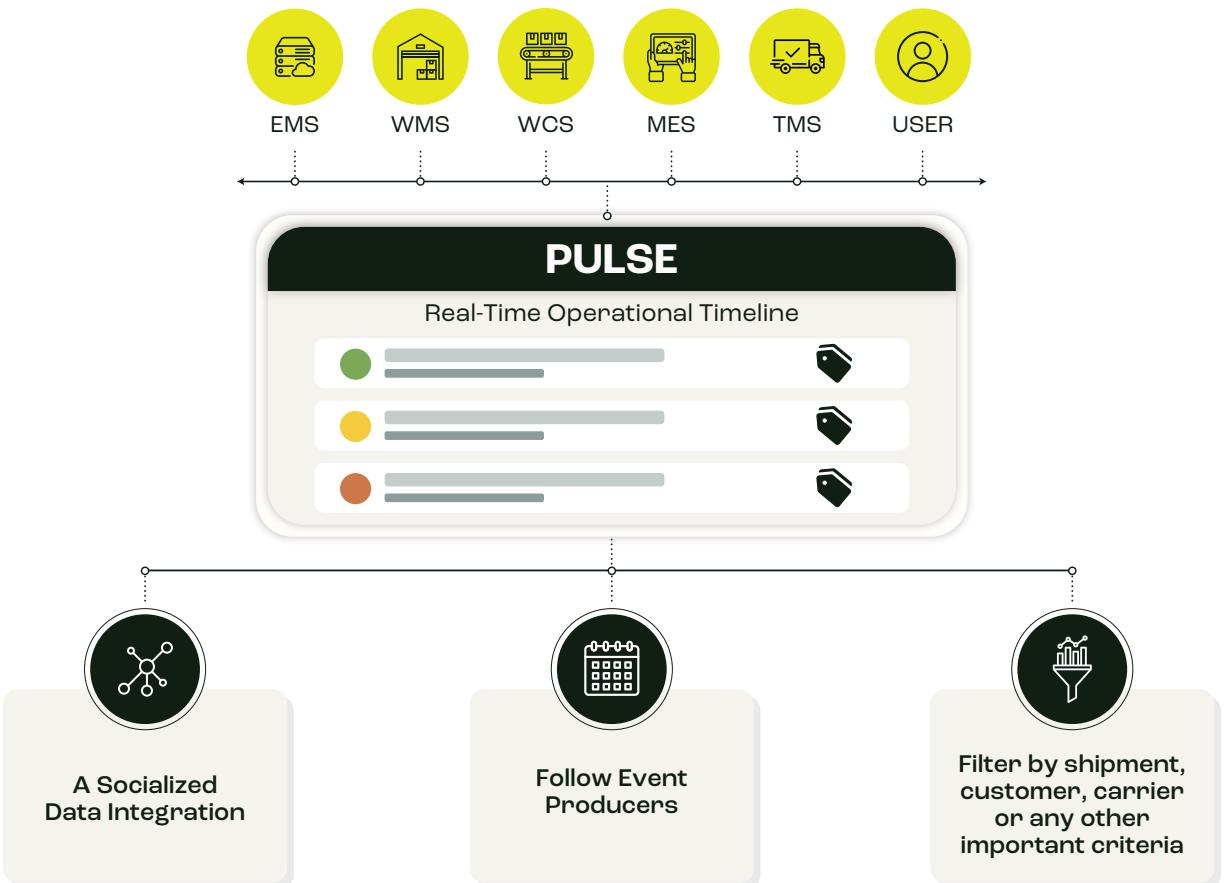
Pulse is view-only, no user posting, ensuring it stays a clean operational signal, not a social feed.



#### Mobile-first access:

Perfect for leaders overseeing multiple sites, traveling, or monitoring after hours.

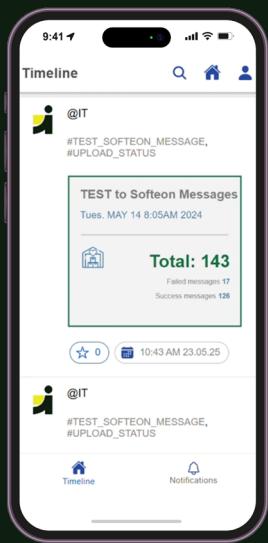
**Result:** Faster awareness, better coordination, and fewer blind spots across operations.



## Pulse in Action

- A regional operations leader monitors four facilities from a single feed, instantly spotting a wave issue at one site.
- A director checks Pulse before a customer call to quickly verify trailer departures and dock activity.
- A warehouse IT team receives uptime and system-health alerts as visual cards, instead of digging through logs.

Pulse turns operational noise into clarity.



## Built for What's Next

Pulse is the start of a broader event orchestration layer.

Today, Pulse visualizes operational events. Tomorrow, it will route them.

The future of Pulse includes flexible event distribution to tools teams already use, such as **Microsoft Teams, Slack, SMS, and more**, reducing complexity and eliminating custom notification builds.

## See Your Warehouses in a Whole New Way

Pulse is part of Softeon's WMS Enablement Tools, delivering real-time visibility, faster awareness, and better decision-making through a mobile-friendly experience.