DISTRIBUTED ORDER MANAGEMENT (DOM)

Softeon

About Softeon

Softeon is a WMS provider focused exclusively on optimizing warehouse and fulfillment operations. For over two decades now, we have been helping our customers succeed. Investing in R&D enables us to develop software to solve the most complex warehouse challenges. Softeon is laser-focused on customer results, with a 100% track record of deployment success. We believe warehouse leaders shouldn't have to settle for a one size fits all approach to technology.

Orders Everywhere

Product availability through various channels like online, mobile, in-store, drop-ship, catalogue, and call center is crucial for a smooth shopping experience. Warehouses with high volumes and no channel integration face inefficiencies and high costs. Issues like inaccurate orders and shipping delays lower customer satisfaction and increase freight and inventory costs, impacting profits. Lack of enterprise-level processing controls forces individual units to handle order fulfillment with limited visibility and resources.

TRUSTED BY LEADING COMPANIES

" Softeon continues to be a great partner and provide the support for us to continue to grow our business and I think the partnership and willingness to be agile and have a deep relationship has separated them from other providers "

– Omar Perez, Chief Financial Officer

– Hensley Beverage

HENSLEY *Beverage Company*

Get Control

Enhance your order fulfillment capabilities with Softeon's Distributed Order Management System (DOM). In today's dynamic supply chain landscape, DOM systems have proven critical for achieving efficient order fulfillment across various applications, channels and industry sectors.

Softeon's DOM also offers real-time visibility into inventory and orders across your network, streamlining inventory allocation and reservation rules. It simplifies complex channel and customer order management, from handling backorders to managing subscriptions and new product introductions—all while prioritizing profitability and customer service commitments. Softeon's DOM is a powerful solution for elevating your order fulfillment capabilities. The benefits include:

- Enhanced customer experience
- Real-time visibility of inventory, orders, shipments across the channels/nodes
- Reduction in cost per unit and total delivered costs
- Increased accurate order fulfillment
- Reduced inventory carrying costs

Companies in nearly every industry trust Softeon WMS with their critical warehouse operations.

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Get Started

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